

What is the Information Service?

The Information Service contains comprehensive and regularly updated information on the asylum process, support and entitlement. It is available by subscription only and is aimed at anyone providing advice and help to asylum seekers and refugees.

Latest news



- [Limited leave creates barriers for those wanting to rebuild their lives](#)
- [Asylum applications falling, stats show - our response](#)
- [MoJ to slash legal aid for asylum seekers - Refugee Council response](#)

Can't find what you are looking for?

- [Advanced search](#)
- [A-Z of topics](#)
- [Resources](#)

More useful content

- [Monthly updates](#)
- [Support packs](#)
- [Multilingual information](#)
- [Briefings & reports](#)

Key sections



- [Asylum support](#)

Covers applying for UKBA asylum support, eligibility, how support is given, plus dedicated sections about special needs and unaccompanied children



- [Asylum process](#)

Explains the stages of the journey taken by an asylum seeker through the asylum process after arriving in the UK and seeking international protection



- [After a decision](#)

Covers positive decisions, family reunion, overseas travel, benefits, staying in the UK and voluntary returns

Specialist sections



- [Health](#)

Explains how to access health services, refugees' health needs, good practice for professionals and health issues



- [Education to 16](#)

Covers education services for refugee children, including access, financial & material support and good practice for schools and local authorities



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Adult education and employment

Examines the main barriers to education & employment for adult refugees and asylum seekers, entitlement, specific needs, finding work, working and good practice

Hot topics



- [Voluntary returns](#)

Provides advice and information to people who are considering leaving the UK and returning home after making an asylum application



- [New reports](#)

The latest Refugee Council reports, dealing with key issues of policy and legislation which we believe should be tackled urgently, plus access to our report archive



- [Women](#)

Takes a close look at the special circumstances of women refugees and their experience of the Refugee Convention

[Built on OneStopCMS](#)

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