

What is the Information Service?

The Information Service contains comprehensive information on the asylum process, support and entitlement.

It is aimed at anyone providing advice and help to asylum seekers and refugees.

Update April 2011: Sadly, along with other charities, we had to make some tough financial decisions recently, which means that we are not able to regularly update the main body of the Information Service. Given the rapidly changing policy and procedures in the asylum field it is important that you use the content of the service with caution.

Information leaflets on refugee and asylum issues in multiple languages are available on our [multilingual website](#).

[Policy briefings and updates](#) are available on the main Refugee Council website.

Latest news



- [Children from Afghanistan who walk miles to find safety](#)
- [Ten children detained at Cedars in December: our response](#)
- [Prime Minister proposes reform of European court: our response](#)

Can't find what you are looking for?

- [Advanced search](#)
- [A-Z of topics](#)
- [Resources](#)

More useful content

- [Monthly updates](#)
- [Support packs](#)
- [Multilingual information](#)
- [Briefings & reports](#)

Key sections



- [Asylum support](#)

Covers applying for UKBA asylum support, eligibility, how support is given, plus dedicated sections about special needs and unaccompanied children



- [Asylum process](#)

Explains the stages of the journey taken by an asylum seeker through the asylum process after arriving in the UK and seeking international protection



- [After a decision](#)

Covers positive decisions, family reunion, overseas travel, benefits, staying in the UK and voluntary returns

Specialist sections



- [Health](#)

Explains how to access health services, refugees' health needs, good practice for professionals and health issues



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[Education to 16](#)

Covers education services for refugee children, including access, financial & material support and good practice for schools and local authorities



[Adult education and employment](#)

Examines the main barriers to education & employment for adult refugees and asylum seekers, entitlement, specific needs, finding work, working and good practice

Hot topics



[Voluntary returns](#)

Provides advice and information to people who are considering leaving the UK and returning home after making an asylum application



[New reports](#)

The latest Refugee Council reports, dealing with key issues of policy and legislation which we believe should be tackled urgently, plus access to our report archive



[Women](#)

Takes a close look at the special circumstances of women refugees and their experience of the Refugee Convention

[Built on OneStopCMS](#)

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