



About the Information Service

The only comprehensive and regularly updated resource of its kind, the Information Service is the essential reference tool for anyone working with or providing services for refugees and asylum seekers.

What is included

Easy to use, authoritative and up-to-date, it contains comprehensive information on the entire asylum process from beginning to end. It contains over 240 easy to search pages of :

- Relevant policy information;
- Best practice;
- Illustrative case studies;
- Links to useful services, resources and organisations.

The Information Service is indispensable, offering in-depth analysis of the services refugees and asylum seekers are entitled to from the NHS, social services, local authorities and councils.

Annual subscription costs

The cost of your subscription is based on your type of organisation.

- Statutory/Educational/Business organisation: £60 + VAT

Government funded organisations such as councils, police, hospitals, libraries higher education and schools. And private businesses, e.g. law firm, housing association, foster care agencies.

- Non Governmental organisation /Voluntary organisation: £30 + VAT

Non governmental organisations, charities and voluntary organisations (such as citizens advice and religious organisations).

- Refugee Community organisation: £10 + VAT

Refugee Community organisations are organisations run and managed by refugees for the benefit of refugees and asylum seekers. These organisations are community based and may act as a bridge to mainstream services and other groups.

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